



Dear Valued Hospital Partner,

#### 2026 Profmed Benefit and Hospital Network Changes

We wish to notify you of the approved Profmed 2026 benefit and network updates, effective 1 January 2026. These changes are intended to strengthen member access, improve cost-efficiency, and enhance alignment across our hospital networks. Your cooperation in implementing these changes is appreciated as we continue to support quality, member-centred healthcare.

#### Hospital Co-Payment Update

The standard hospital co-payment applicable to non-network and voluntarily used facilities will be R14 000 in 2026. The list of hospitals on the network can be viewed on the Profmed by clicking here: [Network Option Lists - Profmed Medical Aid](#).

Network enhancements to all the benefit options can be viewed on the Profmed website [www.profmed.co.za](http://www.profmed.co.za). These changes supports the Scheme's ongoing transition toward promoting day-based care where clinically appropriate.

We appreciate your ongoing partnership and commitment to delivering high-quality, patient-centred care. Should you require further clarity on these changes, please contact our Provider Relations team.

Healthcare professionals may contact the pre-authorisation department on [preauth@profmed.co.za](mailto:preauth@profmed.co.za), via the online chat by clicking here, or by calling 0860 776 363.

Client Services can be reached on 0860 679 200 or at [info@profmed.co.za](mailto:info@profmed.co.za) and is operational Mondays to Fridays between 07:30 and 18:00, excluding public holidays. Alternatively, chat to us online and real-time by clicking here or on the Chat link on the Home page of the Profmed website.

Kind regards,  
*Profmed.*

INTELLIGENT MEDICAL AID FOR PROFESSIONALS