



Dear Provider

The Regular Force Medical Continuation Fund (RFMCF) is committed to ensuring that the healthcare needs of members as they transition into retirement are taken care of, thus providing peace of mind for members who have served our country. As a provider of healthcare services, it is important for you to be aligned with the benefits that are available to RFMCF members. This communication serves to highlight benefit change for 2025.

- Primary Care Benefit Extender for members registered on the Disease Risk Management Programme. R2000 per beneficiary that can be used for General Practitioner consultations, acute medicines or out of hospital pathology.
- Auxiliary services provided during hospitalisation - a limit of R 6 300 per family per annum applies.
- Medicine on discharge (TTO's) will be subject to the Acute medicine limit.
- Physical Rehabilitation has a limit of R 84 619 per family per annum.
- Treatment at Sub-Acute facilities and wound care is subject to the above limit, each with its own limit.
- Organ transplant limit of R 780 000 per beneficiary per annum has been introduced.
- Non-emergency casualty unit visits will be payable from the available General Practitioner and Specialist consultations limit.
- Limits have been applied to Acute medicines.

For more detailed information, please access the RFMCF website at [www.rfmcf.co.za](http://www.rfmcf.co.za). The schedule of benefits and the information guide provide comprehensive details of all the benefits.

Visit the provider portal at <https://ppsha.co.za/providers/> to check the status of your claims, verify membership and access your statements.

We anticipate a successful year ahead and look forward to a collaborative partnership with our providers.

Should you require any further information, feel free to contact the Client Service Centre. You can connect with them via the [Live Chat](#) through the RFMCF website, by phone at 012 679 4200, or by email at [info@rfmcf.co.za](mailto:info@rfmcf.co.za). The Client Service Centre is available Monday through Friday, from 07:30 to 16:00, except on public holidays.

Kind regards

REGULAR FORCE MEDICAL CONTINUATION FUND (RFMCF)

