



17 March 2023

Dear Service Provider

Profmed's App for members has functionality that provides richness of information to assist members to navigate their journey to fulfilling healthcare needs. As a Provider of medical care, you are able to engage the member to receive this information.

### Membership card

Members can access their membership card – which now reflects the **benefit option** the member is on so that you, the Provider can submit the claim on the correct option, thus reducing rejected claims. The member is also able to e-mail the membership card to you.



## Benefit summary

Members can access a summary of their benefits, which includes benefit used and available benefit limits.

Hi John



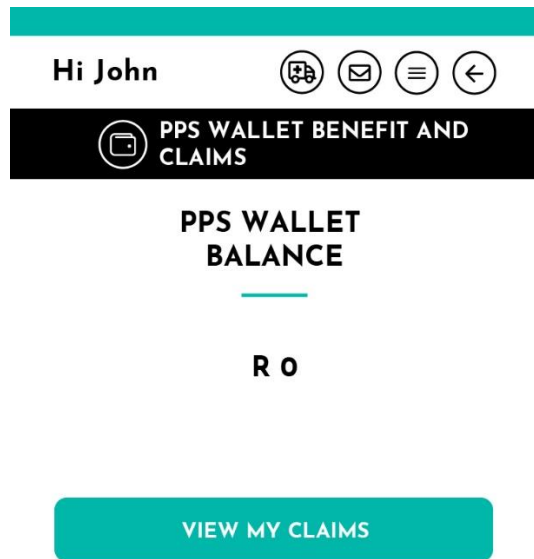
## BENEFIT SUMMARY

DESCRIPTION	BENEFIT	BENEFIT USED	BENEFIT AVAILABLE
Day-to-day Annual Limit	16,066	444.82	15,621.18
Acute Medication <small>(subject to Day-to-day Limit)</small>	5,142	444.82	4,697.18
Chronic Medication	25,790	576.95	25,213.05
Dentistry Family <small>(dependant sub-limits applicable)</small>	11,014	864.50	10,149.50

Benefits reflected above are real-time and are subject to change.

[VIEW MY CLAIMS](#)

## PPS Wallet benefits and claims



Members have access to PPS Wallet to supplement any additional healthcare expenses. Members can choose the amount they would like to contribute based on their needs. Claims may be paid from this wallet and available monies are reflected on the App.

We at Profmed continue to embrace digital transformation and product development within the Scheme. Faster member and provider access to information via our digital platforms means, you can get faster user feedback, which in turn drives efficiency and seamless care collaboration.

Client Services can be reached on 0860 679 200 or at [info@profmed.co.za](mailto:info@profmed.co.za) and is operational Mondays to Fridays between 07:30 and 18:00, excluding public holidays. Alternatively, chat to us online and real-time by clicking [here](#) or on the Chat link on the Home page of the Profmed [website](#).

Kind regards

INTELLIGENT MEDICAL AID FOR PROFESSIONALS

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