

1 December 2022

Dear Valued Profmed Provider

Profmed Benefit Changes for 2023

Profmed Medical Scheme is pleased to introduce new benefits for 2023 that take into account innovative benefit design and the healthcare needs of members. As providers of service to Profmed members, understanding of benefit design and option specific information is crucial to ensure effective servicing of members and appropriate billing to the Scheme.

The information below serves to highlight specific benefit and option changes only. For more detailed information please access the Profmed website at www.profmed.co.za. The Schedule of Benefits and the Information Guide provide comprehensive details of all the benefits and the Easy Reference guide provides a convenient summary of the benefit changes.

Benefit changes for 2023

1. ProActive and ProActive Savvy is renamed to ProSelect and ProSelect Savvy

The ProActive option has been restructured to include a network of hospitals for hospitalisation. The name of the option is changing to ProSelect and members on this option will be required to make use of the ProSelect network of hospitals, to avoid a co-payment. Members on the ProSelect Savvy option are still required to make use of the Savvy network of hospitals for hospitalisation.

The Scheme has carefully selected the list of hospitals to ensure that members have access to the most efficient hospitals with the best clinical outcomes. The ProSelect list of hospitals includes Mediclinic, Life Healthcare, National Hospital Network (NHN) facilities and Joint Medical Holdings (JMH) hospitals as well as selected Netcare hospitals. In the event that members are admitted to a non-network hospital, a co-payment of R10 000 will be applied.

2. New maternity benefits on ProActive Plus and ProActive Plus Savvy

This benefit covers expectant moms for ante-natal consultations, ultra-sound scans, 2 GP or Paediatrician visits and maternity pathology tests, all paid from risk, and not from the day-to-day benefit.

3. Day Procedure Network on ProSecure Plus, ProSecure and ProActive Plus (Premium options only)

A Day Procedure Network has been introduced for a specified list of procedures. Day procedures conducted in the appropriate setting allow for cost efficiencies and a seamless member experience. Members may access these services at Netcare, Mediclinic, National Hospital Network (NHN), Joint Medical Holdings (JMH) and limited Life Healthcare Acute hospitals and Day facilities. Members who voluntarily choose to make use of the non-Day Procedure Network will be responsible for a co-payment of R5 000.

4. Benefit limit increases

The out-of-hospital benefit limits have been increased across all options – further communication in this regard will be sent in December together with the Scheme rate tariff file and rand conversion factor document.

5. Radiotherapy DSP

Netcare have unfortunately taken a decision to terminate the Radiotherapy DSP agreement with Profmed effective 31 December 2022. For 2023, the Scheme has established a Profmed rate. Further communication in this regard will follow.

6. Healing@Home

Profmed has launched Healing@Home services. Healing@Home provides a technology-enabled solution for acute conditions that would otherwise require in-patient hospital treatment. Healthcare is provided to the patient in the comfort of their home with clinical oversight and monitoring. Conditions that may be treated at home include, but are not limited to:

- community-acquired pneumonia
- dehydration
- urinary tract infections
- cellulitis

- acute exacerbation of asthma
- syncope/collapse
- post-surgery care
- DVT (blood clots)

Healing@Home is currently available to members in Johannesburg, Pretoria and surrounding areas and the Eastern Cape. The service will be rolled out to other areas during the course of the year. The application process is quick and seamless once both the treating provider and the patient has provided consent. Complete the application form available on <https://www.quromedical.co.za/patient-form/> and the Scheme will manage the rest. These services will be covered from the Risk benefit in the same way as an in-hospital stay.

Choose to heal at home through this innovative, patient-centred, value-based offering.

We look forward to collaborative partnership with you and a successful year ahead.

Kind Regards

PPSHA – Provider Networks Team