



Dear Healthcare Provider

Thank you for servicing Regular Force Continuation Fund (RFMCF) members during 2022.

With the current economic, social and environmental challenges facing the country, we understand that everyone is looking to extract more value. The RFMCF has great plans in place to enhance both the member and provider experience in 2023. Further detail will be communicated early in the new year. As 2022 comes to an end, positive trends indicating a decrease in COVID 19 infections, greater awareness of the importance of mental health and an increase in the advancement of health technology brings about renewed hope.

We would like to share with you Fund rate increase for 2023.

Tariffs for 2023

The RFMCF Tariff will increase by 3%. The increase in Fund rates will apply to all existing tariff codes applicable to your discipline.

The standard Fund tariff schedule and rand conversion factor (RCF) for 2023 will be available by mid-December and can be accessed via the provider portal post login on <https://ppsha.co.za/providers/>.

You may access the interactive provider portal on <https://ppsha.co.za/providers/> that provides 24/7 access to member validation, claims tracking, statements and provider contact details.

You are welcome to email us at providerrelations@ppsha.co.za if you have any queries.

We thank you once again for investing in our members' healthcare needs and wish you and your staff a safe and enjoyable festive season.

Should you require any further information, please contact the Client Service Centre on 012 679 4200 or send an e-mail to info@rfmcf.co.za. The Client Service Centre is operational Monday to Friday between 07:30 and 16:00, excluding public holidays.

Kind regards

REGULAR FORCE MEDICAL CONTINUATION FUND (RFMCF)