



Dear Provider

Thank you for servicing our Profmed members, we look forward to a continued partnership with you in 2023.

With the current economic challenges facing the country, we know everyone is constantly looking for added value. Profmed is constantly evolving and has expanded its capabilities in response to the needs of the growing membership base and service providers by introducing innovative initiatives in 2023. We remain committed to providing quality healthcare, at competitive rates, while ensuring the best outcomes. As 2022 comes to an end, positive trends indicating a decrease in COVID 19 infections and an increase in the advancement of health and technology brings about renewed hope.

We would like to share with you benefit changes and Scheme rate increase for 2023.

Tariffs for 2023

The Profmed Tariff will increase by 5.7%. The increase in Scheme rates will apply to all existing tariff codes applicable to your discipline.

The standard Scheme tariff schedule and rand conversion factor (RCF) for 2023 will be available by early January 2023 and can be accessed via the provider portal, post login on <https://ppsha.co.za/providers/>.

Please take note of the following changes for the 2023 benefit year. Detailed communication was previously circulated and may also be accessed on the provider portal

- ProActive and ProActive Savvy is renamed to ProSelect and ProSelect Savvy.
- New maternity benefits on ProActive Plus and ProActive Plus Savvy.
- Day Procedure Network on ProSecure Plus, ProSecure and ProActive Plus (Premium options only).
- Radiotherapy – Profmed Tariff will apply.
- Healing@Home benefit available in on all options.

The interactive provider portal on <https://ppsha.co.za/providers/> provides 24/7 access to member validation, claims tracking, statements and provider contact details. Statements can also be requested from Client Services by calling 0860 679 200, select **option 3 for Providers**, then option 1 to receive an email copy of your claims statement.

You are welcome to email us at providerrelations@ppsha.co.za if you have any queries.

We thank you once again for investing in our members' healthcare and wish you and your staff a safe and enjoyable festive season.

Please email email proof of payment to finance@profmed.co.za. If you have any enquiries, contact Client Services on 0860 679 200.

Please ignore this letter if you have already settled the outstanding amount.

Client Services can be reached on 0860 679 200 or at info@profmed.co.za and is operational Mondays to Fridays between 07:30 and 18:00, excluding public holidays. Alternatively, chat to us online and real-time by clicking here or on the Chat link on the Home page of the Profmed website.

Kind regards