



Dear Provider

Thank you for servicing our Profmed members, we look forward to a continued partnership with you in 2023.

With the Dental Benefit Management services being provided by PPS Healthcare Administrators since January 2022, we are proud to be able to deliver easily accessible, user-friendly processes and service excellence. Thank you for your feedback on the survey sent earlier this year. Your comments and feedback is important to us and we have taken these into account.

We would like to share with you benefit changes and the Dental Scheme rate increase for 2023. The attached Dental Brochure provides guidelines and protocols.

We hope you will find the information below useful when servicing our members.

Tariffs for 2023

The Profmed Dental Tariffs will increase by 5.7%. The increase in Scheme rates will apply to all existing tariff codes applicable to your discipline. The standard Scheme tariff schedule and rand conversion factor (RCF) for 2023 will be available by early January 2023 and can be accessed via the provider portal, post login on <https://ppsha.co.za/providers/>.

Please take note of the following changes for the 2023 benefit year that will impact Dental providers. Detailed communication was previously circulated and may also be accessed on the provider portal.

- ProActive and ProActive Savvy is renamed to ProSelect and ProSelect Savvy.
- Day Procedure Network on ProSecure Plus, ProSecure and ProActive Plus (Premium options only).

The interactive provider portal on <https://ppsha.co.za/providers/> provides 24/7 access to member validation, claims tracking, statements and provider contact details. Statements can also be requested from Client Services by calling 0860 679 200, select **option 3 for Providers**, then option 1 to receive an email copy of your claims statement.

You are welcome to email us at providerrelations@ppsha.co.za if you have any queries.

We thank you once again for investing in our members' healthcare and wish you and your staff a safe and enjoyable festive season.

Should you require assistance, our Dental Management department is available on 0860 679 200. Select option 3 followed by option 5, or email us at dental@profmed.co.za. Our consultants are available Mondays to Fridays between 08:00 and 17:00, excluding public holidays.

Kind regards