



HEALTHCARE ADMINISTRATORS

Dear Provider

Thank you for servicing KeyHealth members during 2022. We want to share with you that in 2023 KeyHealth is building on the value foundation created in 2022 to give members even more rich benefits. We are driven by the question, "How can we give our members more?" More health cover for everyone they love. More health care for every time they need us, more simplicity in a world of chaos and confusion, and more value for every rand they spend.

We would like to share with you benefit changes and the Scheme rate increase for 2023.

Scheme Rate for 2023

The KeyHealth Scheme Rate will increase by 6.5%. The increase in Scheme rates will apply to all existing tariff codes applicable to your discipline.

The standard Scheme tariff schedule and rand conversion factor (RCF) document for 2023 will be available by early January 2023 and can be accessed via the provider portal post login on <https://ppsha.co.za/providers/>

Please take note of following changes for the 2023 benefit year.

- Payment of an enhanced fee for network GPs who service severe and high-risk members on all options,
- The limit for specialised radiology on Gold, Silver and Equilibrium has been increased to R20 000 and a co-payment of R1 500 for specialised radiology on all options except Platinum,
- Re-introduction of a 20% co-payment for specialised dentistry on Platinum, Gold, Silver, and Equilibrium,
- Re-introduction of a co-payment of R1 800 for in-hospital dentistry for all options except Essence.

Hospital at Home

KeyHealth is proud to announce Hospital at Home services that is currently available to members in Johannesburg, Pretoria and surrounding areas and the Eastern Cape. The service will be available to other areas during the year. The application process is quick and seamless once both the treating provider and the patient has provided consent. Complete the application form available on <https://www.quromedical.co.za/patient-form/> and the Scheme will manage the rest. These services will be covered from the Risk benefit in the same way as In-hospital stay.

Please take the time to read the attached communication which provides an overview of KeyHealth Medical Scheme.

You may access the interactive provider portal on <https://ppsha.co.za/providers/> that provides 24/7 access to member validation, claims tracking, statements and provider contact details.

Statements are available via the IVR system by calling **0860 671 050** at your convenience and selecting **option three for providers**.

You are welcome to email us at providerrelations@ppsha.co.za

We thank you once again for investing in our members' healthcare needs and wish you and your staff a safe and enjoyable festive season.

Regards

PPSHA Provider Networks



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