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Dear Provider

As we have entered the year 2022, we would like to thank you for your continued support to our members. We acknowledge your commitment, especially during these trying times, and the continuous provision of quality healthcare, despite the challenges faced over the past year.

Tariffs for 2022

The Profmed Tariff, Profmed's base tariff, will increase by 3% and will apply to all existing tariff codes relevant to your discipline. This increase also applies to the tariffs specific to each of Profmed's benefit options.

The standard Scheme tariff schedules for 2022 will be available by mid-January and can be accessed via the provider portal at <https://ppsha.co.za/providers/>. The Profmed Conversion Factor document is also available under Downloads at <https://profmed.co.za/download-important-documents/>.

The interactive provider portal provides 24/7 access to member validation, claims tracking, statements and provider contact details. Statements can also be downloaded from the Client Services IVR system by calling 0860 679 200 at your convenience. Select option 3 for Providers and then option 1 for a copy of your claims statement.

You are welcome to email us at providerrelations@ppsha.co.za if you have any queries.

We thank you once again for investing in our members' healthcare and wish you and your staff a safe and enjoyable festive season.

Should you require assistance, our Dental Management department is available on 0860 679 200. Select option 3 followed by option 5, or email us at dental@profmed.co.za. Our consultants are available Mondays to Fridays between 08:00 and 17:00, excluding public holidays.

Kind regards

INTELLIGENT MEDICAL AID FOR PROFESSIONALS

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