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29/12/2021

Dear Healthcare Provider

As we approach the end of 2021, we would like to thank you for your continued support to KeyHealth medical scheme members. We acknowledge your commitment especially during these difficult times and the continuous provision of quality healthcare, despite the challenges faced over the past year.

Tarriffs for 2022

The KeyHealth medical scheme tariff will increase by 4.6%.

The standard scheme tariff schedules for 2022 is available and can be accessed via the interactive provider portal on <https://ppsha.co.za/providers/>

Kindly note that 2022 rates will be made available toward the mid-January 2022.

Please take note of following changes for the 2022 benefit year:

- o All related services for PMB/CDL conditions as per the approved treatment plan to be paid from the Major Medical Benefit.
- o Removal of the co-payments for out-of-hospital pathology on Platinum, Gold and Silver.
- o Removal of the co-payments for non-CDL chronic on Platinum and Gold.
- o Removal of the co-payments for specialised dentistry on Platinum, Gold, Silver and Equilibrium.

You may access the interactive provider portal on <https://ppsha.co.za/providers/> that provides 24/7 access to member validation, claims tracking, statements and provider contact details. Statements can be downloaded via the IVR system by calling 0860 671 050 at your convenience.

You are welcome to email us at providerrelations@ppsha.co.za if you have any queries..

We thank you once again for investing in our members' healthcare needs and wish you and your staff a safe and enjoyable festive season.

Kind regards

Provider Networks

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